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DentalTNTTM/MedTNTTM Services & Products

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DentalTNTTM/MedTNTTM and dentaltnt.com provide compliance with the U. S. Food & Drug Administration for tracking medical devices pursuant to federal code of regulation 21 CFR 821 (see at www.fda.gov) while complying with HIPAA through an automated SaaS (Software-as-a-Service) software to individuals and clinics (organizations). The Site includes general information on commonly encountered track and trace for medical device products. DentalTNTTM/MedTNTTM

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Payment and Refunds:

If you purchase a paid subscription to DentalTNTTM/MedTNTTM, you will be required to provide a valid credit card, which will only be stored by our secure third-party payment gateway and used for automated monthly billing.

DentalTNTTM/MedTNTTM is a PAY-AS-YOU-GO SERVICE ("Service") and is billed monthly to your Visa, American Express, or MasterCard. Pricing of Products and Services are subject to change without notice.

- 1. The Service is billed in advance on a monthly basis and is non-refundable. There will be no refunds or credits for partial months of service.
- 2. All fees are exclusive of all taxes, levies, or duties imposed by taxing authorities, and you shall be responsible for payment of all such taxes, levies, or duties.
- 3. For any Service price increases, your credit card that you provided will automatically be charged the new rate on your next monthly billing cycle, unless the Service is canceled or terminated as provided herein.

Cancellation and Termination:

You are solely responsible for properly canceling your account. Send an email request to <u>care@dentaltnt.com</u>, or if available you may cancel via your customer profile. All of your electronic files will be immediately deleted from the Service upon cancellation. This information cannot be recovered once your account is canceled.

- 1. If you cancel the Service before the end of your current paid up month, your cancelation will take effect at the end of said month.
- 2. BahBam Software in its sole discretion has the right to suspend or terminate your account and refuse any and all current or future use of the Service for any reason at any time. Such termination of the Service will result in the deactivation or deletion of your Account or your access to your Account, and the forfeiture and relinquishment of all content in your Account.

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On our Site, through our SaaS Applications, which may be through certain Affiliates or third-party Business Associates, we may offer other "products or services." If you buy a service from one of our Business Associates, you will be directed to that entity's website and its terms of use will control. If you buy or use a service from our Site or Applications, the terms and conditions of these Terms of Use control. You understand that your purchase, download, and/or use of a Service or Product of ours does not create a liability to us of any acts or omissions to act by you.

Dispute Resolution by Binding Arbitration:

Please read this carefully as it affects your legal rights. Most customer concerns can be resolved quickly and to the customer's satisfaction by contacting our Customer Care Center at care@dentaltnt.com. In the unlikely event that the DentalTNTTM/MedTNTTM Customer Care Center is unable to resolve your complaint to your satisfaction (or if DentalTNTTM/MedTNTTM has not been able to resolve a dispute it has with you after attempting to do so informally), we each agree to resolve those disputes through binding arbitration rather than in a court of competent jurisdiction. Any arbitration under these Terms of Use will take place on an individual basis; class arbitrations and class actions are not permitted. We advise that you elect to speak with legal counsel before using this Site or completing any purchase.

Arbitration Agreement:

- 1. BahBam Software and you agree to arbitrate all disputes and claims between us before a single arbitrator. The types of disputes and claims we agree to arbitrate are intended to be broadly interpreted. It applies, without limitation, to:
 - o claims arising out of or relating to any aspect of the relationship between us, whether based in contract, tort, statute, fraud, misrepresentation, or any other legal theory;
 - o claims that arose before these or any prior Terms (including, but not limited to, claims relating to advertising and intellectual property);
 - o claims that are currently the subject of purported class action litigation in which you are not a member of a certified class; and
 - o claims that may arise after the termination of these Terms.

You agree that, by entering into these Terms of Use, you and BahBam Software are each waiving the right to a trial by jury or to participate in a class action. These Terms of Use evidence a transaction or website use in interstate commerce, and thus the Federal Arbitration Act governs the interpretation and enforcement of this provision. This arbitration provision will survive termination of these Terms of Use.

- 2. A party who intends to seek arbitration must first send, by U.S. certified mail, a written Notice of Dispute ("Notice") to the other party in accordance with the rules of the American Arbitration Association in Minneapolis, MN (where arbitration that is agreed upon will occur). A Notice to BahBam Software should be addressed to BahBam Software, 109 Bushaway Road, Wayzata, MN 55391 (the "Notice Address"). The Notice must (a) describe the nature and basis of the claim or dispute and (b) set forth the specific relief sought ("Demand"). If BahBam Software, LLC and you do not reach an agreement to resolve the claim within 30 days after the Notice is received, you or BahBam Software may commence an arbitration proceeding.
- 3. The Arbitrator, and not any federal, state, or local court or agency, shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, or formation of this Agreement, including, but not limited to, any claim that all or any part of this Agreement is void or voidable. If this specific proviso is found to be unenforceable, it is severable from the rest of the arbitration agreement.

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Some DentalTNTTM/MedTNTTM Services may be subject to additional posted guidelines, rules, or terms of service ("Additional Terms"), and your use of such Services will be conditioned on your agreement to the Additional Terms. If there is any conflict between these Terms of Use and the Additional Terms, the Additional Terms will control for that Service, unless the Additional Terms expressly state that these Terms of Use will control.

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- 3. that violates any law, statute, ordinance, or regulation (including, but not limited to, those governing export control, consumer protection, unfair competition, antidiscrimination, or false advertising);
- 4. that is, or may reasonably be considered to be, defamatory, libelous, hateful, racially or religiously biased or offensive, unlawfully threatening or unlawfully harassing, or advocates or encourages illegal conduct harmful to any individual, partnership, or corporation;
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